

Our Company Guidelines

Customer Care

At KL TECHNIK we care for our customer before, during and after every order in a friendly and professional manner. Each project has an assigned responsible contact person at KL TECHNIK which remains in regular contact with the customer for the duration of the project.

Innovation / Research

KL TECHNIK is constantly trying out new advanced technologies. As a result complex projects with a higher risk exposure can be accomplished. Innovation provides job security. Therefore, we participate on both national and international research projects.

Teamwork

Engineers together with skilled model makers solve difficult tasks in a direct fashion. The operational procedures are unconventional, swift and without administrative barriers.

Documentation

Every work procedure at KL TECHNIK can be traced through written records. Information is retained and unnecessary time and effort can therefore be avoided. Forms, lists etc. are only used as aids. These job aids are important to record the necessary information required for every employee to carry out the job at hand.

Inspection

Every KL TECHNIK employee checks his own work irrespective of further final inspection. The employee receives the necessary information and participates in regular job training. As a result of additional examination, not only is our quality capability documented but also the sources of error are detected which in turn improve the operational procedures.

Quality Awareness

Continual quality training helps motivate all employees to quality awareness thinking and action. Every employee demonstrates motivation through a clean and tidy work place. The achievement of higher quality standards means less work and a more pleasant work environment for the employee, more success and profit for the company and last but not least, satisfied customers.

Adherence to Delivery Dates

Each day leadtimes are discussed and delivery schedules are set by the team. Confirmed delivery dates have top priority. The delivery schedule and project plan define our production flow and make it more transparent for both the customer and supplier.

Our Suppliers

A quality based production is also dependent on a reliable supplier who ensures quality of product and service. Our suppliers are systematically assessed.

Machine Technology / Maintenance

Innovative ideas and products require advanced machine technology. Our facilities are driven by state-of-the-art technical standards. The systematic maintenance of our machinery provides reliability in performance and service.